December 2022

Frequently Asked Questions (FAQ) for Transport Operators

Higher Mass Limits in NSW – What you need to know

What's happening?

- A Higher Mass Limits (HML) Notice (New South Wales Higher Mass Limits Declaration 2020) came into effect on 2 April 2020.

  In addition, new arrangements came into effect in August 2020 for Road Trains.

- In conjunction with this Notice, updates to operating arrangements for Road Train combinations up to 36.5m long came into effect in August 2020.

- The Notice allows transport operators who load their vehicles to HML in NSW to be enrolled in either the:
  - Intelligent Access Program (IAP)
    or
  - Telematics Monitoring Application (TMA).

You have a choice when it comes to loading vehicles at HML in NSW – please consider the different aspects of each application for your business.

Under the Notice that came into effect on 2 April 2020, vehicles operating at HML in NSW can now be enrolled in either IAP or TMA.

What vehicles are involved?

Vehicle categories eligible to operate at HML include:

- Short Combination
- B-doubles up to 26 metres long
- A-double/ Type 1 road trains
- B-triples not longer than 36.5m
- Modular B-triples and AB-triples not longer than 36.5m
- Vehicles operating under the Performance Based Standards (PBS) scheme, including quad-axle combinations (available by permit).

Does this change affect HML in Queensland?

The changes only apply to vehicles operating at HML in New South Wales.

For vehicles operating at HML in Queensland, please refer to:

- Fact Sheet: Changes to Telematics Requirements in Queensland
- FAQs for Transport Operators
- FAQs for Service Providers

What's TMA?

TMA is a new application of the National Telematics Framework.

IAP Service Providers are now offering TMA to transport operators for HML in NSW.

TMA makes HML in NSW more accessible to more transport operators.

What's the difference between IAP and TMA?

There are two main differences between the IAP and TMA:

1. Type-approved telematics hardware:

- The **IAP** requires **specific, high integrity devices,** with **controlled installation**, **maintenance and removal procedures.**
- **TMA** allows for the use of a **broader range of devices**, with **more flexible installation, maintenance and removal procedures**.

2. Data shared with Transport for NSW (TfNSW):

- The **IAP** shares **Non-Compliance Reports (NCRs)** with TfNSW.
- **TMA** shares data which has been collected through the application with TfNSW, **but does not identify non-compliant events**.

(Information collected through TMA is stored securely by TCA, and can be viewed (if required) by authorised TfNSW personnel within a 12-month period from the date of collection).

Which Service Providers offer the IAP and TMA?

Visit the TCA website at **tca.gov.au/certified** for an up-to-date list of Service Providers who offer the IAP and TMA.

Overleaf are some flowcharts to help get you started.

To discuss your specific needs, please talk to your Service Providers or contact us.

The following table provides an overview of the key differences between the IAP and TMA:

	TMA	IAP
Telematics Hardware		
Type-approved devices	✓ (or equivalent acceptable to TCA)	✓ (specific, high integrity devices)
Controlled installation, maintenance and removal procedures	✗	✓
More flexible installation, maintenance and removal procedures	✓	✗
Data Sharing		
Non-Compliance Reports shared with TfNSW	✗	✓
TMA data* shared with TfNSW	✓	✗

*** Telematics data collected through TMA is limited to:**

- Vehicle registration data
- Vehicle position data
- Time and date data
- Self-declared vehicle configuration data, mass may be declared optionally.
- Vehicle configuration and mass data, if the vehicle is fitted with a Smart OBM System.

Note: A Smart OBM System is a Category B or C type-approved OBM system, capable of collecting and sharing axle mass data through TMA.

? If you already have vehicle/s enrolled in the IAP:

I have vehicles enrolled in the IAP because I load them to HML in NSW

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Things to consider when deciding if it is best to keep your vehicle/s in the IAP:

- Will you need to be enrolled in the IAP for other activities (besides HML) in NSW?
- Will you need to be enrolled in the IAP in other jurisdictions?
- Is it possible you may need the IAP in the future?

Do my vehicles need to be enrolled in the IAP?

No

Yes

Do I want to share data collected through TMA with TfNSW

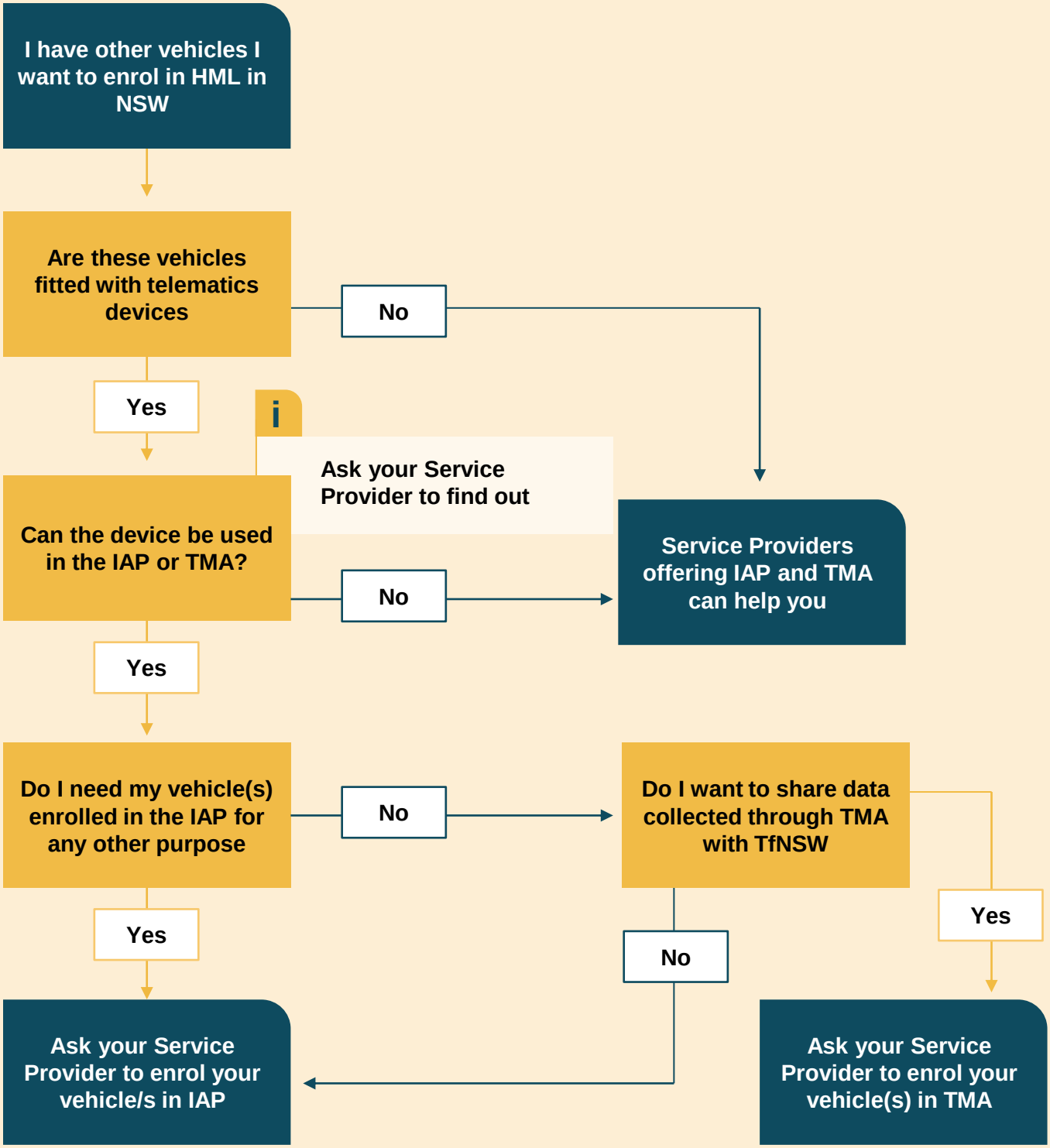
Yes

No

No need to do anything – keep your vehicles in IAP

Ask your Service Provider to change your vehicle(s) from IAP to TMA

If you have other vehicle/s you want to enrol in HML in NSW:



Where can I get more information about the new HML Notice for HML in NSW?

Please visit the Transport for NSW website at **www.transport.nsw.gov.au** or call TCA on **(03) 8601 4600**. You can also email us at **tca@tca.gov.au**

For more information on TMA, visit **tca.gov.au/tma**

For more information on HML, visit **tca.gov.au/hml**

You can also find useful information for transport operators at **tca.gov.au/transport-operators**