

## Frequently Asked Questions (FAQ) for Transport Operators

# Oversize Overmass Movements using Telematics – What you need to know

### What has changed?

Transport for NSW (TfNSW) has introduced a new option for vehicles performing Oversize Overmass (OSOM) movements in NSW.

Under the new arrangements, transport operators can benefit from extended duration permits by enrolling in the Road Infrastructure Management (RIM) application.

For laden permits, a 12-month permit can be obtained (instead of 3 months).

For unladen permits, a 3-year permit can be obtained (instead of 12 months).

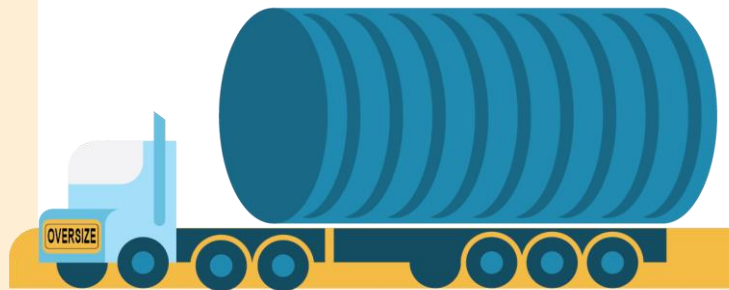
Extended OSOM permits are available to transport operators who have been issued an OSOM permit through the National Heavy Vehicle Regulator (NHVR) portal since 1 April 2020.

### Do I need to have RIM for all OSOM permits?

Only Class 1 Load Carrying Vehicles with permits that have a duration of longer than 3 months when laden, or longer than 12 months when unladen, need to be in RIM.

Transport Operators can still choose to apply for permits with durations to 3 months when laden, or 12 months when unladen, without needing RIM.

**Under the new arrangements, transport operators can benefit from extended duration permits by enrolling in the Road Infrastructure Management (RIM) application.**



### I already have a 3-month permit – do I need to tell anyone when I enrol in RIM to get a permit extension?

Yes. Once your vehicle's enrolment in RIM is confirmed, you need to provide TfNSW with a copy of your Certificate of Enrolment and they will automatically extend the permit duration of laden permits to 12 months, or unladen permits to 3 years.



## What's the RIM application?

RIM provides a, low-cost way of collecting road utilisation data from vehicles to better inform and optimise the management of road networks.

It provides a standardised way of collecting data from a large population of vehicles, across different technology providers.

The use of RIM for OSOM movements aims to:

- Reduce the need for transport operators to obtain permits for OSOM vehicle movements
- Provide insights into OSOM vehicle movements on the NSW road network
- Provide aggregated and de-identified reports and analysis for local government and TfNSW.

RIM does not allow road managers or regulators to identify individual vehicles or individual vehicle movements.

This ensures privacy and the commercial interests of transport operators is protected.

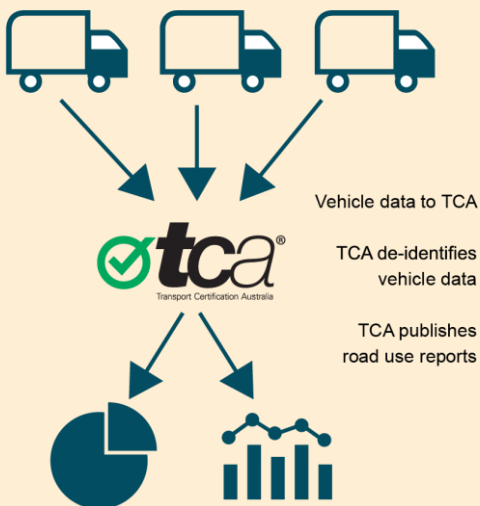
## What data does it collect?

Data collected from vehicles enrolled in RIM is limited to location, time and date.

## How does it work?

The data collected through the RIM application is aggregated and anonymised by TCA.

Reports and analysis on OSOM movements across the NSW network can be then be visualised by road managers (including TfNSW and local governments) to improve planning, network operations, maintenance and access decisions. Individual vehicles cannot be identified from the data.



## Who offers RIM?

Any telematics provider can offer the RIM application.

Telematics providers simply need to register with TCA to offer RIM.

The current list of telematics providers who offer RIM is available here: [tca.gov.au/rim](https://tca.gov.au/rim)

## Can telematics devices already fitted to vehicles be used?

Yes. If a vehicle is already fitted with telematics, there is no need to install a separate device to participate in RIM.

## Can transport operators supply their own data through RIM?

Yes. Transport operators are welcome to register directly for RIM (if they use their own system and/or don't want to work with a third-party technology provider).

## Does TCA charge transport operators to be in RIM?

No. TCA does not apply charges to transport operators or drivers.

## What if my vehicle is enrolled in another telematics application, such as the IAP or TMA?

That's fine. You have an option to choose to enrol in RIM to access the respective 12-month (laden movements) or 3-year (unladen movement) permits.

## Where can I get more information?

Please visit the TfNSW website at [www.transport.nsw.gov.au](https://www.transport.nsw.gov.au) or call TCA on (03) 8601 4600. You can also email us at [tca@tca.gov.au](mailto:tca@tca.gov.au)